

Agency Activity Inventory by Agency

Appropriation Period: 2005-07 Activity Version: 2005-07 Carry Forward Level

Agency: 240 - Department of Licensing

Providing Strategic Direction through Executive and Technology Administration

Providing leadership and administration of daily functions for an agency with 1,224 employees, this activity focuses on strategic direction and oversight, human resources, employee development and training, performance management, public affairs, administrative services, information technology, internal audit, and budget development and monitoring. This activity partners with the courts, law enforcement, and other state and federal transportation agencies, and also serves as liaison to the Legislature, the Governor's Office, state agencies, the media, and stakeholders.

Statewide Result Area: Improve the safety of people and property

Category: Enhance highway safety

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,876,000	\$103,000	\$1,773,000	23.9	\$2,031,000	\$104,000	\$1,927,000	26.0

Expected Results:

- Leadership, administration, and regulation of laws related to motor vehicles/vessels, driver licensing, and 27 businesses and professions.
- Human resource services for 1,224 employees, which includes 10,000 hours annually of employee development and training.
- Public communications regarding the department's legislative and other activities.
- Strategic and financial planning for a \$225 million biennial budget, and collection of \$3 billion in transportation revenues each biennium.
- Accounting services for the collection, sourcing and distribution of \$1.5 billion of state and local revenues annually.
- Facilities management of 75 leases for 68 field offices, seven local offices, and warehouses (495,000 square feet).
- Contract administration of 637 contracts.
- Management and administration of all forms and records (1,700 unique record series, 71 million records, 900 forms, and 3,223,819 impressions).
- Information technology (IT) policy development, implementation, security administration, privacy protection, and operational integrity of 149 IT applications linked to 95 databases of 25 million client records with 238 electronic interfaces to individual citizen records.
- Auditing and advisory services supporting the department's accountability and performance improvement.

Driver License Suspensions and Reinstatements, and Maintenance of Driver Records

This activity maintains and updates driver records that provide vital information regarding the history and status of drivers on Washington's roadways. These records are accessible online and relied upon by the department, law enforcement, and the courts to support shared missions of ensuring the safety of people and property in Washington. This activity updates and provides access to information for the Department of Social and Health Services' Division of Child Support, insurance companies, and other entities requiring timely and accurate status updates of driver licenses or identification cards. Individual driving records are updated with actions ranging from Failure to Appear (in court) to Driving Under the Influence (DUI). In addition, this activity ensures that drivers are operating their vehicles in accordance with the law by suspending and reinstating the driving privilege, through either administrative action or upon order of the court. This activity also verifies the financial responsibility of high-risk drivers.

Authority: Chapter 46.01 46.20, 46.29, 46.52, 46.61, and 46.65 RCW

Statewide Result Area: Improve the safety of people and property

Category: Enhance highway safety

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Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$8,318,353	\$147,000	\$8,171,353	140.1	\$9,321,529	\$48,000	\$9,273,529	152.3

Expected Results:

- Reduction of vehicle fatalities
- Verification and update of driver records for 20,000 suspensions for DUI convictions annually
- Verification and update of driver records for 69,000 DUI arrests annually
- Verification and update of driver records for 993,000 citations annually
- Verification and update of driver records for 30,000 uninsured accidents annually
- Track medical certificates, vision certificates, alcohol and drug treatment requirements, and information on proof or cancellation of insurance
- Suspension or reinstatement of driver records based on court action, administrative hearing, or as required by law
- Respond to 4,000 telephone calls, and 200 emails weekly from citizens inquiring about their driving records

Examining and Licensing Citizens to Operate Motor Vehicles

Ensuring Physical Capability and Skills to Operate a Motor Vehicle:

There are 4.4 million licensed drivers of cars, trucks, and motorcycles in Washington. This activity ensures that drivers have the physical capability and skills to operate a motor vehicle safely. To obtain and keep their driving privilege, drivers are required to pass minimum knowledge and skills tests and to meet minimum physical and visual standards. Additionally, this activity conducts special examinations and re-examinations for persons who fail to meet requirements for full driving privileges, and focuses on meeting citizens' expectations of accessing easy-to-use, timely, and responsive services.

Operating a Commercial Vehicle and Transporting Hazardous Material:

Complying with Homeland Security directives to mitigate the risk to public health and safety, this activity administers the licensing requirements of 192,000 commercial vehicle drivers operating trucks and trailers, tankers, commercial and school buses, and 44,000 vehicle operators who transport hazardous materials.

Organ Donor and Voter Registration:

In support of public health emergency response readiness, this activity registers citizens for the Organ Donor program. In partnership with the Secretary of State, this activity also collects 85,000 voter registrations.

Partnerships with the American Association of Motor Vehicle Administrators (AAMVA), the National Highway Traffic Safety Administration, the Washington Traffic Safety Commission and various law enforcement entities enable the department to reduce traffic fatalities and remain current on driver's licensing issues.

Authority: RCW 46.01.030, 46.01.150, 46.01.040, and 46.25.

Statewide Result Area: Improve the safety of people and property

Category: Enhance highway safety

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$38,764,133	\$0	\$38,764,133	437.9	\$39,664,857	\$0	\$39,664,857	439.9

Expected Results:

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- Reduction of traffic fatalities by partnering with state and federal agencies, such as:
 - oThe National Highway Traffic Safety Administration (NHTSA) tracks the fatality rate per 100 million vehicle miles traveled
 - oThe Target Zero campaign, spearheaded by the Washington State Traffic Safety Commission, which is focused on reducing traffic related fatalities to zero by 2030
 - oThe federal Motor Carrier Safety Improvement Act (MCSIA) of 1999, which aims to reduce the number of truck-related fatalities by 41 percent by 2008
 - Collection of \$45.8 million in revenue annually from issuance of driver licenses and identification cards
 - Collection of \$468,000 in revenue annually from Commercial Driver Schools
 - Registration of 3.2 million voters, partnering with the Secretary of State's Office
 - Registration of 747,000 organ donors, a best practice for other states
 - Wait time for citizens seeking services in licensing offices of under 20 minutes
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Providing Consumer Education & Protection From Identity Theft

This activity supports the safety of people and property and the economic vitality of businesses and individuals by providing consumer education and partnering with the Washington State Patrol, local law enforcement, and federal agencies to investigate suspected license fraud, identify theft, and other criminal activity. More than 30 percent of the 2,400 annual identity theft allegations received represent a crime-related activities, such as check washing, letter fraud investments, credit card and check theft, loan frauds, and customer impersonation schemes. The average impact to victims of these criminal actions is \$5,300 per incident. Authority: RCW 46.01.030, 46.01.040.

Statewide Result Area: Improve the economic vitality of businesses and individuals

Category: Provide consumer protection

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$370,000	\$0	\$370,000	6.0	\$459,200	\$0	\$459,200	6.5

Expected Results:

- Reduce financial loss to small businesses due to drivers license fraud
 - Receive 2,400 allegations of suspected license fraud or identity theft annually
 - Improve the percentage of suspects apprehended for identity crimes
 - Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals
 - Receive, research and respond to 48,000 photo and informational requests, and 840 photomontages requests from law enforcement annually
 - Investigate and process internal employee fraud cases
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Providing Due Process for Drivers

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In an effort to reduce preventable loss of life, injury or property due to accidents, this activity provides due process prior to the suspension of a citizen's driving privilege. There are 21 hearing officers who annually conduct:

- 15,700 Driving Under the Influence (DUI) hearings which must be processed within 60 days ;
- 1,200 hearings for habitual offenders who have accumulated multiple moving violations leading to increased civil penalties;
- 550 Financial Responsibility hearings for accidents without the required insurance;
- Hearings to restrict the driving privileges of 170 drivers for medical reasons that impair their ability to safely operate a motor vehicle; and
- 60 fraud hearings.

Authority: RCW 46.01.030, Chapters 46.20, 46.29, and 46.65 RCW.

Statewide Result Area: Improve the safety of people and property

Category: Enhance highway safety

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$4,243,514	\$0	\$4,243,514	53.9	\$4,574,214	\$0	\$4,574,214	57.4

Expected Results:

- Provide due process for drivers before their licenses are suspended
- Protect public safety and reduce the risk of fatalities by removing potentially dangerous drivers from the roads
- Conduct 18,000 hearings
- Collect in excess of \$1.3 million in revenue
- Conduct a DUI hearing within 60 days of the incident to more effectively remove impaired drivers from the roadways, thereby reducing fatalities.

Preparing Citizens to Operate Motor Vehicles Safely

Promoting public safety through education and preparedness, this activity registers and monitors instructors and training programs of Commercial Driving Schools (CDS) and Motorcycle Safety Education (MSE). Successful administration of these programs ensures that curriculum requirements are met to assist new drivers (thousands of high schools students annually, those new to the country or state, etc) to safely and properly operate their vehicles.

Partnerships with the Washington Traffic Safety Commission and Commercial Driver Training School Advisory Board assist in the administration of this activity.

Authority: RCW 46.82; RCW 46.01.040, 46.82.290 RCW 46.81A.020

Statewide Result Area: Improve the safety of people and property

Category: Enhance highway safety

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,545,000	\$0	\$1,545,000	5.7	\$1,991,200	\$0	\$1,991,200	6.3

Expected Results:

- Registration and monitoring of 566 instructors and 162 driving schools and training sites annually to ensure that minimum curriculum requirements are met to properly educate and develop the driving skills of 64,000 new vehicle drivers
- 22,500 knowledge tests and 7,000 motorcycle skill tests conducted annually.

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Firearms Registration and Licensing

Law enforcement agencies are required to complete background checks and either approve or deny various firearms licenses. As the clearinghouse for firearms records, the DOL Firearms program provides law enforcement with the necessary information on firearms licenses to ensure that only those individuals who may lawfully possess a firearm can obtain licenses and purchase handguns. The program is also used to investigate criminal activity and to arrest and prosecute those individuals who violate state law using a firearm. Annually, DOL will process over 65,000 concealed pistol licenses, 50,000 handgun transfers, approximately 200 alien firearm licenses and 600 firearm dealer licenses. In addition, DOL processes over 35,000 court conviction notices each year where an individual's firearm possession rights have been removed and verifies concealed pistol license and firearm possession with law enforcement. DOL provides firearm dealers with information on procedures for transferring handgun ownership. By providing forms to document and complete the actual transfer, the department also acts as a resource to law enforcement by providing direction and training on the firearm laws and proper licensing procedures. Statutory authority: RCW 9.41.

Statewide Result Area: Improve the safety of people and property

Category: Prevent crime

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$347,000	\$347,000	\$0	7.9	\$346,000	\$346,000	\$0	7.7

Expected Results:

The Firearms Program measures its success by: Processing all concealed pistol, alien firearm and firearm dealer licenses within three business days after receipt of the document. Processing court conviction notices within three to five business days after the receipt of a document. Completing all certifications (verification of the accuracy of the information contained in the firearms database) within one business day. Citizens receive their license or handgun within the time frame required, supporting their constitutional right to bear arms. In addition, law enforcement is able to ensure that only those individuals who can lawfully possess a firearm receive licenses, contributing to public and officer safety. Training over 300 law enforcement record specialist and law enforcement officers statewide each year on how to conduct criminal history background checks on license applicants and procedures to properly complete license documents. Collecting over \$900,000 each fiscal year that is deposited into the General Fund.

Centralization of License Requirements For Businesses

The Master License Service program (MLS) simplifies the licensing process for businesses by collecting license application information for ten state agencies and four cities on a single form. The data and fees collected are then distributed to the appropriate agencies for licensing approval. Each year MLS processes over 100,000 business license and registration applications on behalf of licensing and regulatory agencies. MLS collects and distributes close to \$30 million each year in licensing fees to our MLS partner agencies. MLS provides a single point of contact for information on all state licensing and regulatory requirements, as well as some local and federal information. This increases licensing compliance and revenue collections for all state agencies. MLS also processes the renewals for many state regulatory licenses and corporate and limited liability company licenses. MLS, in collaboration with the Secretary of State, provides a simple and quick registration renewal process for corporations and trade names. Statutory authority: RCW 19.02, and RCW 19.80.

Statewide Result Area: Improve the economic vitality of businesses and individuals

Category: Reduce the cost of doing business

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$4,449,000	\$0	\$4,449,000	54.0	\$4,326,000	\$0	\$4,326,000	56.0

Expected Results:

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The MLS Program measures its success by: Responding to 8,000 phone calls and 1,000 emails each month, which results in the mailing of an average of 1,500 licensing application packets. Realizing a statewide efficiency and cost savings for agencies whose licenses are on MLS, by avoiding duplicative data entry; processing of funds; and printing, mailing and processing renewal documents. Providing business owners with multiple regulatory licenses to handle only one license renewal each year. Collecting \$4 million in revenue annually maintained by the program for administrative support of MLS.

Administration of Fuel Tax Collection and Motor Carrier Services

This activity administers Washington State motor vehicle fuel, special fuel and aircraft fuel tax collection programs for the licensing fuel suppliers, exporters, importers, blenders and distributors. This activity processes efficient fuel tax returns and associated payments; provides taxpayer education and training; and conducts audit and compliance investigations that reduce fuel tax evasion.

This activity collects motor vehicle and special fuel taxes at the terminal rack and administers a dyed special fuel program for fuel used off-highway that is not subject to the state tax. The activity partners with tribal governments, providing revenue to the tribes through fuel tax refunds. The activity receives federal funds to implement new cost-saving programs. Two of the programs are:

1.The Commercial Vehicle Information System and Network (CVISN) Program, which benefits DOL, WSP, WSDOT, and the interstate and intrastate trucking industry. The program allows participating trucking companies to utilize state-of-the-art electronic transponders to transmit information on their trucks without stopping at ports of entry and weight stations.

2.The Performance Registration Information Systems Management (PRISM) Program, which allows DOL and DOT to ensure that inter-state trucks operating in Washington State meet current safety standards. Enforcing big truck safety standards translates into fewer highway accidents, traffic fatalities, and un-planned repairs to the state's transportation system. PRISM improves economic vitality by ensuring that Washington State's trucking industry is provided a level playing field and does not have to compete with trucking companies that have lowered their operating costs by cutting corners on truck safety.

This activity also enables Washington-based interstate carriers to apply for and receive their IRP operating credentials and file their IFTA fuel tax returns via the Internet. Statutory Authority: RCW 46.32, RCW 46.85, RCW 46.87, RCW 82.12, RCW 82.36, RCW 82.38, RCW 82.41, RCW 82.42, RCW 82.80

Statewide Result Area: Improve the ability of State Government to achieve its results efficiently and effectively

Category: Revenue Collection

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$9,677,000	\$47,000	\$9,630,000	105.9	\$10,448,000	\$47,000	\$10,401,000	106.3

Expected Results:

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- Provide one-stop vehicle licensing and fuel tax filing services for Washington-based interstate motor carriers.
- Significantly reduce paperwork and compliance burdens for fuel tax licensing, reporting, and payment of fuel taxes for interstate motor carriers by consolidating fuel tax license and vehicle registration issued by the base state into one process to operate in all states and Canadian provinces.
- Administration of the International Registration Plan (IRP) and International Fuel Tax Agreement (IFTA) in Washington.
- Collect approximately \$1.9 billion in fuel taxes per biennium.
- Issue 16 different types of fuel licenses that impact approximately 7,000 businesses
- Process 20,000 business tax returns annually.
- Process 52,000 licensing transactions for approximately 26,000 IRP registered vehicles annually.
- Collect \$43.8 million in Washington commercial vehicle registration fees.
- Collect and transmit \$12 million to other IRP jurisdictions.
- License 3,600 IFTA accounts.
- Conduct 400 field audits annually to ensure compliance and uniformity with prorated and fuel tax statutes.
- Conduct investigations of suspected fraudulent fuel transactions to ensure fuel taxes are legitimately paid to the state.
- Recover over \$4 million each biennium in unpaid taxes.
- Process and issue 20,000 prorated and fuel tax refunds annually (\$30 million each biennium).
- Provide assistance to tribal governments through the pursuit and procurement of 13 State/Tribal Fuel Tax Agreements for reimbursement of state fuel taxes.
- Administer the federal Performance Registration Information Systems Management (PRISM) program for Washington State partnering with the Washington State Patrol, Department of Transportation and Washington trucking associations. PRISM allows the state to determine the safety fitness of a motor carrier prior to vehicle registration, resulting in some carriers having their registrations revoked.
- Administer the Commercial Vehicle Information System and Network (CVISN) program (partnering with the Washington State Patrol, Department of Transportation and Washington Trucking Associations).

Professional Licensing and Regulation

There are approximately 225,000 individuals and businesses licensed to practice in 27 professions administered by the Business and Professions Division. These professions are regulated to make sure that some minimum level of skill is met to support public health and safety. (RCW 18.118.010 (1)). The Department of Licensing (DOL) evaluates license applications; develops and administers valid professional licensing exams; and administers programs of continuing education, licensing renewals and technical assistance. Fifteen percent of those eligible use an online service to renew over the Internet. Through its regulatory, audit, investigation and enforcement activities, DOL protects consumers and the general public from fraud, malpractice, negligence, deceptive advertising, and other potential violations associated with the delivery of services. In Fiscal Year 2003, DOL investigated over 1,800 complaints of violations in 27 programs. Enforcement steps include revoking or suspending a license, restricting or monitoring the licensee's practice, or requiring completion of a remedial education program. DOL takes proactive steps to prevent harm to the public, by conducting approximately 6,150 audits or inspections each year to ensure compliance with regulations. Its on-line registry of licensed professionals alerts consumers to licensees that have been subject to disciplinary actions for unprofessional conduct. Licensing and Regulation includes the following 27 professions: Appraisers, Architects, Auctioneers, Bail Bond Agents, On-Site Wastewater Inspectors and Designers, Cemeteries, Collection Agencies, Commercial Telephone Solicitors, Cosmetology, Court Reporters, Employment Agencies, Engineers, Funeral Homes, Geologists, Land Surveyors, Landscape Architects, Limousine Carriers, Notaries, Camping Resorts, Private Investigators, Professional Athletics, Real Estate, Security Guards, Sellers of Travel, Timeshare Companies, Vehicles for Hire (Taxi), and Whitewater River Outfitters

Statewide Result Area: Improve the economic vitality of businesses and individuals

Category: Provide consumer protection

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$10,479,000	\$3,935,000	\$6,544,000	139.5	\$10,829,000	\$4,191,000	\$6,638,000	134.6

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Expected Results:

The Licensing and Regulation of Professions measured its success in Fiscal Year 2003 by: Ensuring that only applicants who meet minimum qualifications are licensed to practice. Providing information over the Internet on licensed professionals and their standing to help consumers make informed choices. In August 2003 there were 7,024 hits from the public and 9,015 hits from other state agencies. In July 2003 there were 2,268 hits resulting in 47,724 searches by other state agencies. Taking appropriate corrective action if a licensee has violated professional conduct and endangered public health, safety or property, including nearly 100 disciplinary actions (suspensions, revocations, and fines) in response to complaints; over 780 investigations conducted of reported violations, of which 164 instances resulted in administrative action; and 14 disciplinary actions (fines, cease and desist orders) taken for individuals practicing without a valid license. Partnering with the Department of Social and Health Services by removing licensure for failure to pay child support with over 60 licenses suspended or revoked. Partnering with higher education institutions by removing licensure for failure to repay student loans with about 190 licenses suspended or revoked. Providing the accused due process and providing consistent regulation and processes for regulated professions. Conducting routine audits and inspections to ensure compliance, including auditing funeral, cemetery and real estate accounts to ensure that consumers' funds are managed appropriately. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes and cemeteries are audited or inspected over established 1-, 2-, 3- year cycles to ensure compliance with regulations. Forty boxing, martial arts, and other professional athletic events monitored to ensure the safety of participants and the viewing public.

Uniform Commercial Code Program

In accordance with RCW 62A.9A, the Uniform Commercial Code (UCC) program maintains the central repository of liens on personal property of residents and businesses in Washington and conducts certified searches of its records for the public. The UCC Program's central repository is a key part of the larger Uniform Commercial Code system and laws. By filing a financing statement with the UCC Program, the secured party (creditor) establishes its priority against the collateral, in case of default by the debtor.

Statewide Result Area: Improve the economic vitality of businesses and individuals

Category: Maintain a healthy business climate

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,467,000	\$0	\$1,467,000	19.1	\$1,333,000	\$0	\$1,333,000	19.3

Expected Results:

The UCC program measured its success in FY 03 by: Processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue. Providing immediate, on-line access for the public to file and search at reduced fees. Currently, 53 percent of all transactions are conducted online. Completing all filings and searches, even those submitted on paper, within two business days, in compliance with national and state requirements. The quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

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This activity ensures protection for vehicle and vessel dealers, manufacturers, and individuals through administration and enforcement of laws that license and regulate approximately 6,900 vehicle manufacturers and dealers of motor vehicles, motorcycles, snowmobiles, off-road vehicles, motor homes, travel trailers, manufactured homes and vessels.

This activity includes the administration of the licensing of wreckers, tow truck operators, hulk haulers, scrap processors and motor vehicle transporters operating or doing business in Washington State. Statutory Authority: RCW 46.09, RCW 46.10 RCW 46.12, RCW 46.16, RCW 46.37, RCW 46.55, RCW 46.70, RCW 46.76, RCW 46.79, RCW 46.80, RCW 46.93, RCW 46.96, RCW 88.02

Statewide Result Area: Improve the economic vitality of businesses and individuals

Category: Provide consumer protection

FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$4,040,000	\$52,000	\$3,988,000	42.2	\$4,205,000	\$52,000	\$4,153,000	42.6

Expected Results:

- Collect \$4.4 million in revenue from dealer license fees per biennium.
- Investigate over 2,000 consumer and business complaints annually.
- Conduct 1,300 investigations and over 2,300 inspections, certifications and technical assistance visits to ensure compliance with the laws governing these businesses.
- Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complaint Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules.
- Provide on-line access and customer services 24 hours a day, offering 41 forms on-line.
- Generate \$9.2 million in combination of revenue for state and recovered/returned money to consumers during the biennium.
- Collect statewide data regarding the value of goods and money recovered and returned to the consumer.
- Collect fines in excess of \$600,000 for violations charged during the biennium.
- Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacture franchise disputes.
- Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperation with law enforcement.
- Examine all applications for financial integrity (review bank statements, perform credit checks, review field investigations, and prepare charging documents outlining violations of law).

Administration of Vehicle and Vessel Title and Registration Services

This activity collects and administers vehicle and vessel fees and taxes to support state and local transportation projects, law enforcement, and the Washington State Patrol. This activity records ownership interest and issues a secure, negotiable title for some of our citizens' and businesses' most valuable assets and indicates legal ownership of the vehicle or vessel to prospective buyers and lending institutions. Through an effective and extensive collection network, this activity partners with community groups, state and local agencies, counties, and cities to efficiently collect vehicle and vessel based fees. It administers funds and provides sustaining information to the partner organizations. Through these partnerships, critical services are strengthened for citizens while helping to fulfill the diverse mandates of multiple agencies and organizations. Statutory Authority: RCW 19.118, RCW 35.95A, RCW 42.17, RCW 46.01, RCW 46.09, RCW 46.10, RCW 46.12, RCW 46.16, RCW 46.32, RCW 46.68, RCW 59.22, RCW 65.20, RCW 81.104, RCW 82.12, RCW 82.44, RCW 82.49, RCW 82.80, RCW 88.02

Statewide Result Area: Improve the ability of State Government to achieve its results efficiently and effectively

Category: Revenue Collection

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FY 2006				FY 2007			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$23,060,000	\$532,000	\$22,528,000	184.6	\$27,690,000	\$530,000	\$27,160,000	187.5

Expected Results:

- Collect \$708 million for the Motor Vehicle fund, including \$495 million to fund the activities/projects of transportation agencies.
- Collect \$33.4 million for the General Fund from vessel registration, which supports boating safety education and marine law enforcement programs.
- Collect \$125.3 million in vehicle excise taxes for the Regional Transit Authority.
- Collect \$74.3 million for the Monorail project (based on Econ Northwest projections).
- Collect \$328 million for the Department of Revenue in use tax for the General Fund.
- Sell personalized and special designation plates to raise funds for specified accounts and purposes.
- Document and record approximately 6 million registrations, including 600,000 mandatory license plate replacements, two million certificates of ownership (titles) for motor vehicles, and title and register over 260,000 vessels annually.
- Provide the infrastructure, database, and processing system that calculates fees and reports revenue, inventory, and training and technical assistance functions so that these businesses and organizations can provide services.
- Collect a \$15 fee for the National Crime Information Center stolen vehicle check, hindering car theft by checking vehicle identification numbers (VIN) against a national law enforcement database.
- Collect a \$50 Washington State Patrol (WSP) inspection fee.
- Sell 82,000 (original and renewal) personalized plates annually, with the majority of funds going to the Department of Fish and Wildlife and the remainder to the Motor Vehicle Fund.
- Issue 108,000 license plates with special designations for universities, the Mariners and others, collecting and depositing the funds for the identified organizations.
- Provide a wide variety of on-line services through Internet Payment Option services, enabling 24/7 customer convenience, with over 420,000 on-line vehicle and vessel renewals processed in a 12 month period.
- Streamline the reporting process for insurance companies and tow truck operators by providing an on-line option to meet mandated reporting requirements.
- Enable 7,700 Internet users per month to access forms on-line.
- Notify vehicle owners when license plate replacement is required to ensure plate readability.
- Partner with the WSP to ensure that VIN inspection requirements are met when titling a vehicle that has been reported as a total loss or destroyed.